# Release notes: ClearView CRM 2.11.1

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Highlights

ClearView CRM release 2.11.1 delivers several improvements throughout the application interface as well as in the behind-the-scenes development environment.

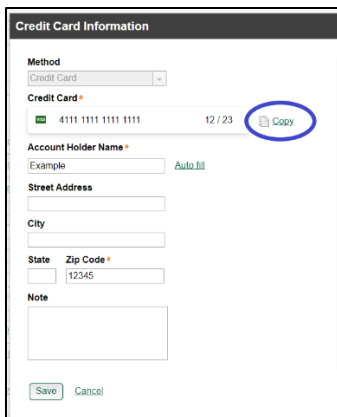Of note are the following enhancements:

- The ability to search for a specific prospect within a List Manager static list and the ability to search for a specific query (dynamic list) or static list within List Manager.
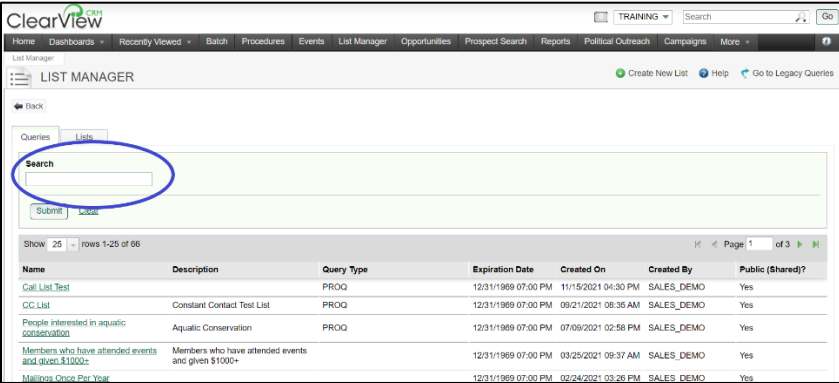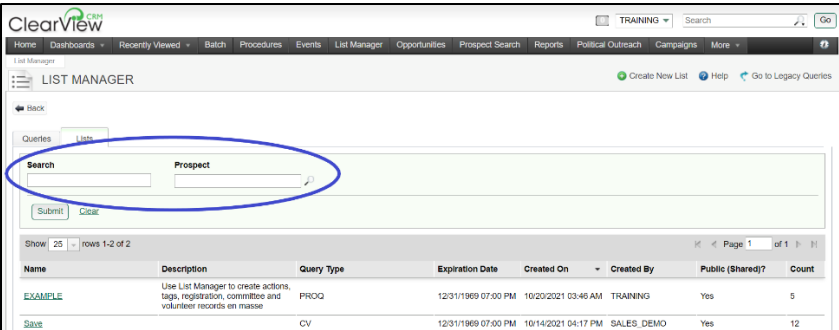
- The ability to transfer recognitions.
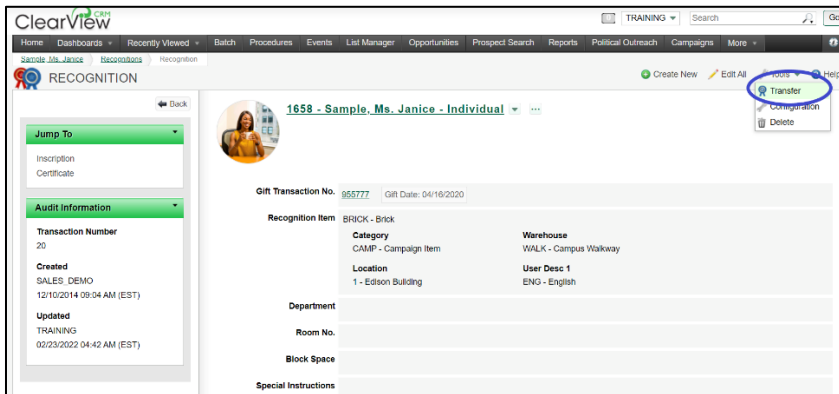
- The ability to copy a payment method to a prospect's open pledges from the Denials and Errors Utility.

Full list of completed work

New features

Reference no.	Description
CV-8643	List Manager has been improved with the ability to search for the lists in which a prospect is included.
CV-8663	Recognition transfers are now available. NOTE: To transfer a recognition, navigate to the Recognition and select the 'Transfer' option from the Tools menu.

Improved features

Reference no.	Description
CV-7257	New filters for Last Run date and Next Run date have been added to Scheduled Jobs.
CV-7274	All data warehouse-driven Prospect Summary View Tabs & Dashboard Panels now display the warehouse last refresh timestamp, even when there is no data, to inform users how up to date the results are.
CV-7399	The "Filter More" button has been changed to 'Filter' with an arrow that indicates 'expanded' or 'hidden'.
CV-8141	Match is now available to add as a field to the Work History VAE and data table.
CV-8537	To improve the data entry experience, tribute fields (Honor/Memorial Flag and ID#) have been combined into a single widget. NOTE: Any View/Add/Edit (VAE) screens that have set a default value for honor/memorial ID# or flag should recreate those defaults.
CV-8742	The Payment Processing Denials and Errors Utility now includes an option to push newly entered information (credit card, bank account, expiration date, routing number) to all open pledges for that prospect.
CV-8852	All fields related to adding an address, phone, email, or tag while creating a new prospect can now be defaulted.
CV-8910	A new virus scanning solution has been implemented for the ClearView SaaS environment.
CV-8926	The libraries used to build ClearView have been upgraded to the most recent versions.
CV-8927	The Membership data table has been improved with columns describing Membership Activity and Status.
CV-8941	The gift and payment '# of Shares' field now allows entry of up to two decimal places.
CV-8956	VAE Configuration labels have been improved to be more specific to the VAE they are describing.
CV-8959	Search for lists and queries has been added to List Manager.

Fixes

Reference no.	Description
CV-8968	The associated soft credit type now saves when starting a Selection or Segmentation from a template.
CV-9008	Display of transaction and run numbers on the Pledge Acknowledgement, Payment Acknowledgement and Notifications VAEs has been improved.
CV-9009	Deleting a registration fee no longer results in an error.
CV-9010	An issue that was preventing Ask Amounts from being saved when the FIXEDAMOUNT attribute was selected has been fixed.
CV-9014	Payment method information now carries over to the next transaction in a split transaction.

Setup notes

ClearView's Jaspersoft version is 7.5. Previous versions of Jaspersoft are not supported for cloud clients. Contact your account manager with any inquiries: support@softrek.com

Core donor database version

ClearView 2.11.1 requires a minimum core donor database schema version of 4.7.4.0. Additionally, ClearView 2.10+ requires:
- a minimum Oracle Database version 12.1c
- Open Java 13 (JDK 13) installed on the server on which ClearView runs
- Tomcat 9 installed on the server on which ClearView runs
- ojdbc8-12.2.0.1.jar installed on the server on which ClearView runs

Workstation requirements and supported browsers

To obtain the best performance results with ClearView CRM, workstations should have the following specifications (at minimum):

- Intel Core 2 Duo or equivalent
- 2GB of RAM
- 1280x1024 desktop resolution
- Broadband Internet connection (business-level DSL, cable, fiber-optic, etc.)

Having several applications running concurrently in an operating system can negatively affect any software application's performance. Using ClearView CRM on a modern, high-end workstation will mean better, more responsive performance. Using ClearView CRM on an older PC running many applications at the same time will likely result in less-than-optimum performance. Following the above guidelines allows ClearView CRM to offer the best possible experience.

The following browsers are officially tested and supported for use with ClearView CRM: Chrome and Firefox.

Per Microsoft, Internet Explorer 11 is the last major version of Internet Explorer; IE 10 and below have reached end of support. IE 11 will continue receiving security updates and technical support for the lifecycle of the version of Windows on which it is installed. Microsoft will end support for certain operating systems starting June 15, 2022. It is now considered a compatibility solution with no support for new web standards. ClearView CRM screens will increasingly render incorrectly in IE11 due to the legacy engine it uses to render web pages. ClearView CRM recommends all clients begin to use Chrome or Edge or Firefox if they are not doing so already before support of Internet Explorer is discontinued. All other browsers have not been tested and are not officially supported.

Client Services contact information

If you have questions, please contact Client Services:

support@softrek.com
800.442.9211