

Release notes: ClearView CRM 2.11.13

Contents

- Full list of completed work
- Setup notes and core donor database version
- Supported browsers
- Client Support contact information

Highlights

ClearView 2.11.13 contains enhancements and fixes designed to improve user experience.

Full list of completed work

Improved features

Reference no.	Description
CV-20220	The ability to schedule reports within ClearView can now be removed from user roles by unchecking the new 'Schedule Reports' option in Manager Security -> Roles -> ClearView -> Reporting Tools.
CV-20252	The drop-down to select a list or query within List Manager Lists now displays in alphabetical order.
CV-20266	Columns within the Links data table are no longer configurable. The Family Links and Corporate Links Prospect Summary tabs can still be configured.
CV-20268	Some context-specific help links have been updated.
CV-20279	Reports Library folder names can now be up to 40 characters in length.
Fixes	

Reference no. Description

CV-20276 An issue that was causing Memo data table filters to not populate when a Section (Topic) code was expired has been corrected.

Setup notes and core donor database version

ClearView's Jaspersoft version is 7.9. Previous versions of Jaspersoft are not supported for cloud clients. Contact your account manager with any inquiries: support@softrek.com

ClearView 2.11.13 requires a minimum core donor database schema version of 4.7.4.0. Additionally, ClearView 2.10+ requires:

- a minimum Oracle Database version 12.1c
- Open Java 13 (JDK 13) installed on the server on which ClearView runs
- Tomcat 9 installed on the server on which ClearView runs
- ojdbc8-12.2.0.1.jar installed on the server on which ClearView runs

Supported browsers

Google Chrome Microsoft Edge Mozilla Firefox

Client Support contact information

support@softrek.com 800.442.9211