Release notes: ClearView CRM 2.11.12

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Highlights

ClearView 2.11.12 contains enhancements and fixes designed to improve user experience.

Full list of completed work

Improved features

Reference no.	Description
CV-7495	The default sort order for multiple data tables has been set to descending date order; users who have already customized their data tables will not be affected.
CV-9001	Calendars have been improved to display in 'mm/dd/yyyy' format.
CV-20144	Memos can now be sorted by memo date for easier location.
CV-20211	Payment information loads faster when accessed from a Campaign.
CV-20251	Planned Gift Payout Frequency is now a required field on the Planned Gift View/Add/Edit (VAE) screen.

Fixes

Reference no.	Description
CV-7779	The Notes data table has been improved to sort alphabetically.
CV-20228	The ability to add categories to reports in Reports Library Administration - Classic View has been restored.
CV-20238	SQL Query Tool has been improved to allow the following text strings within a query: DUAL, CAT, CLU, COLS, DICT, IND, OBJ, SEQ, SYN, TABS.

Setup notes and core donor database version

ClearView's Jaspersoft version is 7.9. Previous versions of Jaspersoft are not supported for cloud clients. Contact your account manager with any inquiries: support@softrek.com

ClearView 2.11.12 requires a minimum core donor database schema version of 4.7.4.0. Additionally, ClearView 2.10+ requires:
- a minimum Oracle Database version 12.1c
- Open Java 13 (JDK 13) installed on the server on which ClearView runs
- Tomcat 9 installed on the server on which ClearView runs
- ojdbc8-12.2.0.1.jar installed on the server on which ClearView runs

Workstation requirements and supported browsers

To obtain the best performance results with ClearView CRM, workstations should have the following specifications (at minimum):

- Core i5 processor
- 4GB of RAM
- 1280x1024 desktop resolution
- Chrome or Firefox browser
- Reliable internet connection

Client Support contact information

If you have questions, please contact Client Services:

support@softrek.com   800.442.9211