

## Release notes: ClearView CRM 2.11.11

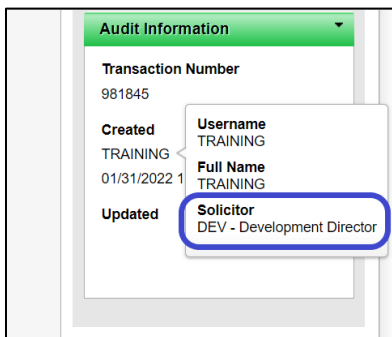
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### Highlights

ClearView 2.11.11 contains enhancements and fixes designed to improve user experience. Of note in this release:

- Solicitor code and description now display in the user information hover-over window within Audit Information and in the prospect information hover-over window throughout ClearView.



### Full list of completed work

### Improved features

Reference no.	Description
CV-8313	Reports access from the Administration -> Payment Processing tab now open as embedded reports when the organization's Application Setting is set to embedded.
CV-8508	Breadcrumbs now appear when navigating to Merge History from the Prospect GoTo Menu.
CV-9597	Proposal Number is now included as part of the Opportunity navigation breadcrumb.
CV-9975	Solicitor code and description now display in the prospect hover-over info box.
CV-20054	The Audit Box user hover-over info box now includes solicitor description.

CV-20134	In List Manager, when saving a new list or query, the Public v. Private option now defaults to 'Private'.
CV-20165	Projects and Project Tasks have been updated to use the correct database security permission.

## Fixes

### Reference no.    Description

CV-7635	Prospect record type can no longer be removed from the Prospect View/Add/Edit (VAE) screen.
CV-7670	Users are navigated back to the Notifications list or panel when clicking the Back button from a hyperlinked detail record.
CV-7782	Procedure Library no longer presents an error if a procedure does not have a description.
CV-20177	Expired Prospect Research codes no longer appear in the ratings drop-down.
CV-20188	Intermittent CORS policy errors no longer display when users run Jasper reports within ClearView.

## Setup notes and core donor database version

ClearView's Jaspersoft version is 7.9. Previous versions of Jaspersoft are not supported for cloud clients. Contact your account manager with any inquiries: [support@softrek.com](mailto:support@softrek.com)

ClearView 2.11.11 requires a minimum core donor database schema version of 4.7.4.0. Additionally, ClearView 2.10+ requires:

- a minimum Oracle Database version 12.1c
- Open Java 13 (JDK 13) installed on the server on which ClearView runs
- Tomcat 9 installed on the server on which ClearView runs
- ojdbc8-12.2.0.1.jar installed on the server on which ClearView runs

## Workstation requirements and supported browsers

To obtain the best performance results with ClearView CRM, workstations should have the following specifications (at minimum):

- Core i5 processor
- 4GB of RAM
- 1280x1024 desktop resolution
- Chrome or Firefox browser
- Reliable internet connection

## Client Services contact information

If you have questions, please contact Client Services:

[support@softrek.com](mailto:support@softrek.com)

800.442.9211